

RWAV STRATEGIC DIRECTION 2020-2023



OUR VISION

Health equity for rural, regional and Aboriginal Victorians

OUR MISSION

To apply contemporary workforce development strategies that advance rural, regional and Aboriginal Victorians' access to high-quality health care¹

OUR VALUES

Respect

We treat everyone with dignity and we value everyone's contribution

Accountability

We welcome scrutiny and we are answerable for our actions

Collaboration

We work constructively with others for mutual benefit

Innovation

We constantly seek and embrace new ways to achieve our goals

Courage

We respond to challenges willingly and with unwavering resolve

THE RWAV APPROACH

There are three core pillars that underpin the work carried out by Rural Workforce Agency Victoria (RWAV). They are:

Pillar 1: Business excellence

1. Demonstrate governance and administrative processes that enable the attainment of strategic and business plans
2. Invest in our people and systems
3. Enhance our service model through customer feedback
4. Improve the efficiency and effectiveness of RWAV services

Pillar 2: Service development

1. Provide contemporary services that are relevant, required and meet the needs of our stakeholders and service users
2. Design and test innovative models to enhance patient access to the rural health workforce including:
 - specialist in-reach and telehealth solutions
 - methodologies to connect providers across primary and secondary care
 - technological innovation to support rural health care practices and professionals
3. Ensure all RWAV services are underpinned by population health data and workforce data.

Pillar 3: Engagement and advocacy

1. Define and promulgate a consistent message about RWAV's services and what distinguishes us
2. Systematically strengthen our relationships with relevant stakeholders to deliver sustainable health workforce solutions
3. Influence policy positions that improve access to health care for rural and Aboriginal and Torres Strait Islander communities

1. High quality health care' is contextually- and culturally-appropriate, safe and effective health care that is provided as close to home as possible.