



health
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ABCs of Practice Sustainability

Mildura Workshop
E J Faulkhead Room, Mercure
Hotel, 120, Eighth Street, Mildura
28 - 29 April 2017

Program Day 1

8.30 am	Arrival and Registration	
9.00 - 9.15am	Welcome and acknowledgement of Country	15 mins
9.15 - 10.00am	Session 1: Introduction to the Business Training Program, and Setting Goals	45 mins
10.00 - 10.15am	<i>MORNING TEA</i>	
10.15 - 12.15pm	Session 2: Strategic and Business Planning in General Practice	120 mins
12.15 - 12.45pm	<i>LUNCH</i>	
12.45 - 2.00pm	Session 3: Structuring your business and finances for maximum benefit	75 mins
2.00 - 2.15pm	<i>AFTERNOON TEA</i>	
2.15 - 3.30pm	Session 4: Budget and cash flow management	45 mins
3.30 – 3.45pm	Closing Remarks	15 mins

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Program Day 2

9.00 - 9.15am	Welcome and Recap Day 1	15 mins
9.15 - 10.15am	Session 5: Recruiting and retaining great GPs and staff	60 mins
10.15 - 10.30am	<i>MORNING TEA</i>	
10.30 - 12.00pm	Session 6: Performance Management	90 mins
12.00 - 12.30pm	<i>LUNCH</i>	
12.30 - 1.30pm	Session 7: Employment contracts	60 mins
1.30 - 2.15pm	Session 8: Risk management and legal compliance	45 mins
2.15 - 2.30pm	<i>AFTERNOON TEA</i>	
2.30 - 3.30pm	Session 8: Marketing	60 mins
3.30 - 3.50pm	General Discussion Learning reflection and next steps	20 mins
3.50 - 4.00pm	Closing remarks , evaluations and certificates	10 mins

RWAV's main funding source is the Australian Government Department of Health

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